

## TOWN OF HAMPDEN

NOTICE IS HEREBY GIVEN, IN ACCORDANCE WITH CHAPTER 30A, SECTION 20 A-C of MA

GENERAL LAWS THAT THE **AMBULANCE OVERSIGHT COMMITTEE** WILL MEET AT **6:00 pm**,  
**TOWN HOUSE, 625 MAIN STREET, HAMPDEN MA in MELVILLE ROOM**

**MEETING DATE: Tuesday, February 20, 2024**

### **AGENDA**

1. Review Minutes:

Jan 4, 2023    Jan 25, 2023    July 26, 2023    October 18, 2023

Nov 16, 2023 posted Oct 17, 2023; Feb 16, 2023; Minutes approved w/ corrections Oct 2023

2. ALS vs BLS Staffing

a. Drop in service level due to illness

- i. Nov 10, 2023; 1446-1530 (44 min)
- ii. Dec 4, 2023; 0925-1900 (9 hours and 35 min)
- iii. Feb 1, 2024; 1100 -1400 (3 hours)

3. Communications Update

- a. Radio Systems
- b. Regional

4. Action Reporting Review

a. Financial Reporting (7/1/23-12/31/23)

- i. At 6-months: Rebate - Estimated to be \$59,033 as of January 30, 2024 for the period ended 6/30/2024 (with cash collections through 9/30/2024) and based on current information. FY23 rebate = \$50,469.

b. Performance Reporting - January 2024

- i. Monthly Reporting Link

c. Daily Reporting and Exception Reporting

- i. Daily 2/2-2/5; resolved 2/6

5. Action Updates

a. Community Outreach - Slip/Trip/Fall

- i. [info@actionambulance.com](mailto:info@actionambulance.com)
- ii. 800-281-2124

b. Certificates

6. Contract

7. Issues and Complaints

8. Next Meeting

Agenda items are those reasonably anticipated by the Committee Chairman to be discussed at the meeting. Not all items listed will necessarily be discussed. Other items not listed may be brought up and discussed to the extent permitted by law.