## HAMPDEN MASSACHUSETTS



## GOVERNMENT STUDY COMMITTEE

MINUTES
Meeting: June 12, 2023; 6:30pm

## Attendees:

|  | Cliff Bombard | X | Keith Pixley |
| :--- | :--- | :--- | :--- |
|  | Michal Boudreau | X | Luis Severino |
| X | Eric Brewer |  |  |
| X | Donna Hatch |  |  |
| X | John Matthews |  |  |

## Minutes

Notes: Interview with Bob Markel, Town Administrator

- June 12, 2023

Current status:

- Works $25 \mathrm{hrs} / \mathrm{wk},<1200 \mathrm{hrs} / \mathrm{yr}$
- Starts at 8:30am, then - Monday, all day; Tue, till 3:30; Wed, till 2:30
- More like a Town Coordinator - relatively weak town administrator.
- Email takes up large portion of time ( $>1 \mathrm{hr} /$ day), then actions directly caused by the emails. Has over 90 folders for Email. Receives Email from all three Selectmen for follow up and plans for next Select Board meeting.
- Meetings with Pam (secretary/admin to Selectmen)
- Projects, eg "civility in open meetings", job descriptions, grant administration/application
- Webinars from MMA
- Town Hall staff meeting (alternate weeks)
- Webmaster
- Beginning move to LaserFiche record storage

Suggested changes:

- Can't mandate change without a crisis!
- Ideally, have a year's agenda to plan for, but it'll never happen.
- Should be full-time!!
- AND needs an admin assistant!!
- Ideally, a stronger town admin/manager with power to negotiate contracts and (at least) first pass at budget. The only reason ours works is a great Finance Committee.
Contracts are difficult to negotiate fairly with elected officials/department heads.
- Pro's and con's to a residency requirement - limits app pool, but increases commitment and shrinks feedback loop.
- Should have an HR/labor law person (not necessarily full-time)
- He feels IT contracting works okay. Bob is really the in-house contact. He's also the emergency notification admin.
- Thinks we should upgrade the town website to a better (more expensive) version
- Move towards appointed dept heads as retirements happen. If not appointed by Town Administrator, at least recommended by T.A. for vote by Select board.
- Maybe move from 3 to 5 Selectmen...

